



## Desk-Adjusting Solutions. Simplified.



Our combined effort of field adjusters, desk adjusters, quality control specialists, and administration personnel provides prompt and accurate service, especially during high-demand surges. Outsourcing claims when you need help the most enables you to free up your existing employees' time while quickly scaling your personnel with a team already onboarded and trained. You'll be able to focus on more critical needs while responding to your policyholders immediately.

We deliver prompt action facilitated by a mobile app, enabling our network in the field to collaborate smoothly with our desk adjusters, capturing the correct details and resolving claims quickly. Whether in the field or behind a desk, our dedicated staff will perform as an extension of your team — working to your program requirements and expectations with every claim.

### Our desk-adjusting solutions provide:

- Desk deployments with excellent customer service and attention to detail.
- Secure IT infrastructure, allowing us to go live for clients immediately.
- Simplified claim solutions for virtual adjusting services for residential and commercial remote claims management.
- Team collaboration with experienced field adjusters for an efficient investigation that leads to accurate and expedited claim resolution.
- Claims resolution and reconciliation that uses the latest automated and remote tools for better outcomes for the insurer and the customer.
- Third-party administrators for our domestic carrier partners.



From large catastrophic claims to daily claims, Hausch & Company will meet your need for full service or claims overflow. Our highly skilled desk adjusters — trained in handling losses from first notice of loss to payment — provide critical thinking and first-class service.

800.747.4427 | [claims@hauschco.com](mailto:claims@hauschco.com) | [hauschco.com](http://hauschco.com)

